

## Home Junk Call Blocking Service for HKT Home Phone Service Terms and Conditions

1. When a customer newly subscribes to HKT Home Phone Service or renew his/her existing HKT Home Phone Service, the customer may choose to subscribe to this Home Junk Call Blocking Service (the “**Service**”) under his/her designated HKT Home Phone.
2. The Service may also be available for HKT Home Phone as we, Hong Kong Telecommunications (HKT) Limited (“**HKT**”), may designate from time to time.
3. By using the Service, customer will be deemed to have read, understood and agreed to these Terms and Conditions and all such other terms and conditions in relation to the Service which we may designate and advise the customer from time to time (collectively, the “**Service Terms and Conditions**”).
4. The Service aims to automatically block detected junk incoming calls made to the customer’s designated HKT Home Phone.
5. The lists of junk call numbers (the “**Junk Call Lists**”) are provided and updated by HKT, CSL Mobile Limited (“**CSL**”, being one of our affiliates) and/or third party provider(s) from time to time without prior notice.
6. By using the Service, customer acknowledges and agrees that the phone number of all the incoming calls made to his/her designated HKT Home Phone will be matched with the Junk Call Lists in the telephony system, in order to check whether each call might be a junk call or not.
7. Customer authorises and agrees that we may at our discretion block the phone number of an incoming call which has been identified as a junk call.
8. To provide a better service, customer acknowledges and agrees that calls from PCCW or HKT group of companies will NOT be blocked under the Service.
9. If a customer wants to receive calls from any specific phone number on the Junk Call Lists on his/her designated HKT Home Phone, the customer may only do so by requesting us to switch off the Service on his/her designated HKT Home Phone. Customer may call HKT’s Consumer Service Hotline 1000 for such request or to terminate the Service under his/her designated HKT Home Phone anytime.
10. While the Junk Call Lists are updated from time to time, each of HKT, CSL and/or third party provider(s) does not in any way guarantee all junk calls could be identified or blocked, and customer acknowledges and agrees that HKT, CSL and their respective affiliates:
  - (a) will not in any way be held responsible for any loss or damage incurred in connection with any blocked calls or unblocked calls or for the quality, nature, accuracy and usefulness of the Service;
  - (b) do not in any way warranty that:
    - (i) the Service will meet a customer’s requirements;
    - (ii) the Service will be continuous, uninterrupted, timely, secure or error-free;
    - (iii) the results or information that may be obtained from the use of the Service will be accurate or reliable; or
    - (iv) the quality of any services, information or other material obtained by a customer through the Service will meet his/her expectations.
11. Customer expressly understands and agrees that his/her use of the Service is at the customer’s sole risk, and the Service is provided on an “AS IS” and “AS AVAILABLE” basis, and we and our affiliates expressly make no warranties of any kind, whether express or implied, including, but not limited to, merchantability, fitness for a particular purpose and non-infringement. We and our affiliates accept no responsibility for the timeliness, deletion, mis-delivery or failure to store any user communications or personalisation settings, or for any damage to the customer’s Home Phone equipment, or loss of data that results from downloading any materials, data or information. Customer expressly relieves us and our affiliates of any and all liabilities arising from access to, or use of, the Service (or any part thereof).

12. We reserve the right to modify or cancel the Service (or any part thereof) and/or any features of the Service at any time without notice. Customer agrees that we and our affiliates will not be liable to him/her or any third party for any modification or cessation of the Service and/or any of its features.
13. We reserve the right to change any Service Terms and Conditions at any time without notice. All matters and disputes concerning the Service will be subject to our final determination.